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The background in this section should be broad and comprehensive. Literature reviews should also contain the most relevant studies on the subject-matter (but not too much detail). In this section, theoretical approaches, views, and perspectives in the article should be clearly defined. Research hypotheses should be further formulated in line with the conceptual model developed based on the related literature.

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The research method should be based on references. Readers of the articles need to know whether the data obtained empirically have the required credibility and reliability and are able to support strong conclusions and that an appropriate, systematic, and rigorous method has been practiced in data analysis. Please note that the full details of analyses and statistical results must be included in the main manuscript.

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References

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References with two authors: To foster user acceptance of telemedicine technologies, it is important for healthcare consumers to have a positive attitude towards using such systems (Xu & Hanaoka, 2021).

References with more than two authors: The results of this research showed that the components of knowledge management have a positive and significant effect on job performance (Li et al., 2021).

Simultaneous references: When citing a list of references in the text, separate authors by semicolons; for example,

The results suggest that systems influence the quality, speed, and accuracy of data collected in the decision-making and affect the performance of government decision-making and public policy followed and adopted by the government agencies and public authorities (Park & Jang, 2021; Marshall et al., 2021).

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“Boddewyn argues that for something to happen it must be ‘not only favorable and possible but also wanted and triggered’ (Boddewyn, 1988: 538)”.

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Journal/periodical articles: Lin, D.Y., Fang, J.H, Huang, L. K. (2019). Passenger assignment and pricing strategy for a passenger railway transportation system, *Transportation Letters: The International Journal of Transportation Research*, 11 (6), 320-331.

Books: Wasserman, P. D. (1993). *Advanced Methods in Neural Computing*: John Wiley & Sons, Inc.

Conference papers: Wei, W. (2019). *Sensitivity analysis of passenger in different ages to ticket price in Xitong inter-city rail transit*. Paper presented at the 4th International Conference on Electronical Control Technology and Transportation.

Book chapter: Baker, F. M., & Lightfoot, O. B. (1993). Psychiatric care of ethnic elders. In A. C. Gaw (Ed.), *Culture, Ethnicity, and Mental Illness* (pp. 517-552). Washington, DC: American Psychiatric Press.

Dissertations: Gansterer, M. (2008). Optimization in supply chain management. Unpublished doctoral dissertation. University of Vienna.

Online documents: International Monetary Fund (2019). Fiscal monitor: World economic and financial surveys. From Washington, April. <http://www.imfbookstore.org>.

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Authors should refer to in-text when using appendices. If more than one appendix is recruited in the article, it should be indicated with A, B, C, etc.

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